

## PAM/EPM cloud | CyberArk

### 1. Definitions

In this section:

- (a) **Agents** means CyberArk's proprietary software, systems and locally-installed software SaaS Products as may be provided by CyberArk in connection with the SaaS Products;
- (b) **Authorised Users** means employees, agents, consultants, contractors, or vendors who use SaaS Products solely for the internal use of Customer, subject to these CTP Terms;
- (c) **Confidential Information** means all information provided by the disclosing party to the other party, including but not limited to the other party's business, products or services that is not generally known to the public, including trade secrets, prices, products, services, computer programs and other intellectual property. Information should reasonably be understood to be considered Confidential Information whether or not it is marked as such, contains such similar legend by the disclosing party at the time of disclosure;
- (d) **CyberArk** means CyberArk Software (Australia) Pty Ltd;
- (e) **Documentation** means the user guides, installation documents, and specifications provided from time to time by CyberArk in electronic or tangible form and found at docs.cyberark.com therein under the 'Security' section for the relevant SaaS Products, but excluding any other documents;
- (f) **Order** means CyberArk's quote accepted by Cenitex to order CyberArk's SaaS Products. It references the SaaS Products, pricing, payment terms, quantities, expiration date and the applicable CyberArk quote or ordering document; and
- (g) **SaaS Products** means the software-as-a-service products specified in the agreement described in the Documentation (including any updates and upgrades to the SaaS Products at the discretion of CyberArk, and any Agents).

### 2. Grant of Licence

The Customer acknowledges and agrees that the Customer and the Customer's Authorised Users may use the SaaS Products and applicable Documentation solely for Customer's internal business purposes in the quantity specified in the applicable Order.

### 3. Restrictions on Use

The Customer acknowledges and agrees that it will not:

- (a) copy or reproduce the SaaS Products or the Documentation;
- (b) exceed the subscribed quantities, users or other entitlement measures of the SaaS Products or the Documentation; Cenitex and CyberArk;
- (c) remove or destroy any copyright, trademark or other proprietary marking or legend on the SaaS Products or the Documentation or CyberArk intellectual property;
- (d) assign, sell, resell, sublicense, rent, lease, time-share, distribute or otherwise transfer the SaaS Products or the Documentation or CyberArk intellectual property in any agreement between Cenitex and CyberArk to any third party;
- (e) modify, reverse engineer or disassemble the SaaS Products;
- (f) decompile, attempt to derive the source code or underlying ideas or algorithms of the SaaS Products or use the SaaS Products for any competitive or benchmark purposes;
- (g) create, translate or otherwise prepare derivative works based upon the SaaS Products or the Documentation or CyberArk intellectual property;
- (h) interfere with or disrupt the integrity or performance of the SaaS Products;
- (i) attempt to gain unauthorized access to the SaaS Products or its related systems or attempt to conduct penetration testing on the SaaS Products;
- (j) use the SaaS Products in a manner that infringes on the intellectual property rights of Cenitex or CyberArk, or to store or transfer defamatory, trade defamatory or otherwise unlawful data;
- (k) store in or process with the SaaS Products any personal health data, credit card data or other data that is regulated data not required by the Documentation.

#### **4. Customer login access**

The Customer acknowledges and agrees that it is solely responsible for ensuring:

- (a) that only appropriate Authorised Users have access to the SaaS Products;
- (b) that such Authorised Users have been trained in proper use of the SaaS Products;
- (c) proper usage of passwords, tokens and access procedures with respect to logging in to the SaaS Products.

#### **5. Advertising and publicity**

The Customer acknowledges and agrees that CyberArk may use its trade names, logos, and communications for the sole purpose of identifying the Customer as a CyberArk customer.

## 6. Notification of claims to CyberArk

The Customer acknowledges and agrees that:

- (a) it will promptly notify Cenitex and CyberArk in writing of any third-party claims, suit misappropriation, or infringement of such third party's patent, copyright, trademark SaaS Products (**claims**) and provide CyberArk with full and complete control, auth and not unreasonably withhold consent for CyberArk to enter into any settlement o
- (b) it will reasonably cooperate with CyberArk in defending or settling any claim.